

9.2. Mary Ismowati

Synergy of Integrated Payment System In Public Transportation Jaklingko in DKI Jakarta

Mary Ismowati*, Yuswarni Azwar*, Anissa Putri*

*FISIP Universitas Nasional

maryismo@yahoo.com, yuswarni@unas.ac.id, annisariyantiputri@gmail.com

The Government of DKI Jakarta together with the Minister of State-Owned Enterprises of the Republic of Indonesia and the Minister of Transportation on July 15, 2020 published a transportation integrated program named Jak Lingko. Jak Lingko aims to improve the public transportation system in Jakarta. The DKI Jakarta Transportation In hope, the people will be interested to switch their modes of transportation to using public transportation considering the efficiency of time, cost and reduce congestion and reduce air pollution in Jakarta which is horrible. DKI Jakarta Governor Regulation Number 63 of 2020 concerning Assignments to Regional Owned Enterprises (BUMD) to organize a Payment Integration System between Modes of Transportation. In the early stages, integration tariffs apply on the BRT (Bus Rapid Transit) section. For non-BRT such as Metrotrans, Minitrans and Mikrotrans with scan-in tickets in the fleet, which are generally located next to the driver, this cannot be done and is still in the development stage. The implementation of the Jak Lingko integrated tariff is still experiencing several problems using the Jaklingko application, including when paying for tickets via QRIS, poor signal support at MRT stations.